



Office of the  
Information Commissioner

*Freedom of information for Western Australia*

Our Ref: F2025236

17 July 2025

Hanyu Liu



***By post and by email to: helloluna520@gmail.com***

Dear Hanyu Liu

**FREEDOM OF INFORMATION ACT 1992 (WA)  
EXTERNAL REVIEW – DEPARTMENT OF PRIMARY INDUSTRIES AND  
REGIONAL DEVELOPMENT**

I refer to your email dated 10 July 2025 seeking external review.

I have decided to deal with your application for external review as a complaint made under section 65 of the *Freedom of Information Act 1992 (WA)* (**the FOI Act**) against a decision of the Department of Primary Industries and Regional Development (**the agency**) dated 8 July 2025.

In that decision, the agency advised you that additional documents could not be found or did not exist and refused you access to documents pursuant to section 26 of the FOI Act.

To assist you to understand the limited role that this office has in dealing with a decision of this kind, I attach an information guide that describes how this office deals with this kind of matter on external review.

The agency has been notified of your complaint and required to produce to this office the agency's FOI file maintained in respect of your access application.

As soon as the relevant documents have been produced and examined, your complaint will be assessed further. However, this office is currently dealing with a high number of complaints. This additional workload is placing significant pressure on the limited resources of this office, which is having an adverse impact on the timely resolution of all complaints. Consequently, at this stage, I am unable to give you more specific details about when this matter will be progressed.

Finally, I enclose a general outline of the procedures adopted by this office in dealing with a complaint. The outline is general in its terms and application, as a certain amount of

flexibility in the procedures is required because of the variance in nature and complexity of each complaint received.

Yours sincerely

A handwritten signature in cursive script, appearing to read "R Crute".

Rachel Crute  
ACTING INFORMATION COMMISSIONER

Enc.